Initiative featured at the RIAC's Report developed to support countries' efforts to mitigate Covid-19's impact

Information Technologies and Data Analytics Tools to Support Health Services

Multiple Entities

Dominican Republic

Shared by: Sandra Marina González, Director of Planning and Development, Superintendence of Securities (ACE Leader)

Information updated on June 19, 2020

The Superintendence of Securities reported the following Information Technologies and Data Analytics Tools that have been developed and deployed to help mitigate the health and social impacts of the COVID-19 pandemic.

- **Registry of Health Professionals that Provide Voluntary Services**
  High-Level Commission for the Prevention and Control of Coronavirus

  The High-Level Commission for the Prevention and Control of Coronavirus created an online platform for health professionals to register and offer voluntary services. Professionals include medical doctors, bio-analysts, and therapists. Their valuable skilled services will help support the response for Covid-19 patients in the Dominican Republic.

  Additional Information:
  https://coronavirusrd.gob.do/registro-voluntarios/

- **Messenger bot to facilitate information about health services**
  Ministry of Public Health

  The Ministry of Public Health Launched a messenger bot (web robot) called Aurora MSP to facilitate information about the coronavirus and health services. Aurora MSP servs as a direct communication channel to help connect possible Covid-19 patients with the healthcare system through text messages, voice notes, and video calls in multiple platforms such as Facebook, WhatsApp, or Telegram. More than 200 medical doctors are part of this network to provide information about symptoms, treatments, and recommendations while people stay at home or health centers.

  Additional Information:
  https://presidencia.gob.do/coronavirusrd/aurora-msp

- **Data Analytics Tools to Coordinate Health Measures**
  Center for Command, Control, Communications, Computers and Cybersecurity (C5i) of the Ministry of Security

The C5I of the Ministry of Security will implement and deploy high-end data analytics tools to help coordinate health services and measures in Dominican Republic. C5i will offer in real time data about the coronavirus progress to help speedy detection of Covid-19 patients and implement health measures to help contain the spread of the virus.

Additional Information:
https://bit.ly/2Ye5HzE

- **Call Center to Provide Emergency Health Services**
  Ministry of Public Health

  The Ministry of Public Health launched a call center service to provide first-hand information and facilitate communication about the coronavirus.

Contact information

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